

RCVD 10/30/20 @ 1:20 PM
Kathy Cost

MEMBERS OF THE WPCA THAT ARE UNABLE TO ATTEND THIS MEETING, PLEASE CALL
ETHER DIAZ, (860) 644-2511, EXT. 243, ON OR BEFORE 4:30 P.M. ON THE DAY OF THE
MEETING

**WATER POLLUTION CONTROL AUTHORITY
TOWN OF SOUTH WINDSOR**

**REGULAR MEETING
VIRTUAL MEETING
SOUTH WINDSOR TOWN HALL**

AGENDA

**WEDNESDAY, NOVEMBER 4, 2020
7:00 P.M.**

**This meeting can be viewed on Cox Channel 16 or Channel 6082 if your provider is Frontier and
will be live streamed on the Town's website at <http://gmedia.swagit.com/live>.**

**WEBEX Conference Call-In Number: 855-925-2801
Meeting Code: 8216**

**Public is welcome to email comments to Wpcacomment@southwindsor-ct.gov or to call in
through the above referenced WEBEX call.**

A. Roll Call

B. Acceptance of Minutes of Previous Meeting

1. October 6, 2020 Regular Meeting

C. New Business

1. Kilkenny Heights II – Approval to Connect
2. Barry Equipment, 1608 John Fitch Blvd. – Approval Change in Use
3. WPCA Annual Report FY2019/2020 (Review and Approve)
4. WPCA Calendar for 2021 (Review and Approve)

D. Communications and Reports

1. Superintendent Report

E. Public Participation (Items not on the agenda)

F. Bills, Change Orders, Disbursements

G. Unfinished Business

H. Executive Session

I. Adjournment

**WATER POLLUTION CONTROL AUTHORITY
TOWN OF SOUTH WINDSOR**

rcvd 12/04/2020
@ 350pm
KACWg Asst.

**REGULAR MEETING
VIRTUAL MEETING
SOUTH WINDSOR TOWN HALL**

MINUTES

**WEDNESDAY, NOVEMBER 4, 2020
7:00 P.M.**

Chairman Thomas Ruby called the Regular Meeting/Virtual Meeting to order at 7:00 p.m. and explained that the public is welcome to email comments to Wpcacomment@southwindsor-ct.gov or to call in through WEBEX at 855-925-2801; meeting code 8216.

A. Roll Call

Members Present: Erik Dabrowski, Toby Lewis, Steven King, Jr. (7:01 p.m., Thomas Ruby, and Stephen Wagner

Members Absent: Carol Fletterick, and Ashwatha Narayana

Alternates Present:

Alternates Absent: Shawn Jacobaccio and Vicki Paliulis

Staff Present: Tony Manfre, Superintendent of Pollution Control
Michael Lehmann, IT Technician/Webmaster

Others: Robert Mannarino of Mannarino Builders, Inc.
Daniel Jameson, P.E. of Design Professionals, Inc.

B. Acceptance of Minutes of Previous Meeting

1. October 6, 2020 Regular Meeting

Motion was made to approve the minutes of the October 6, 2020 Regular Meeting.

The motion was made by Mr. Toby Lewis and seconded by Mr. Erik Dabrowski.
Mr. Steven King, Jr. abstained. The motion passed.

C. New Business

1. Kilkenny Heights II - Approval to Connect

Mr. Robert Mannarino of Mannarino Builders, Inc. presented the application. Included with the Agenda packet was a narrative report for this project (see Exhibit A). This is a proposed eleven lot residential subdivision. Mr. Mannarino was seeking approval to connect the 11 new residential lots to the town's sanitary sewer system. Mr. Tony Manfre explained that there will be a connection charge and a capacity charge for each connected property.

Motion to approve the connection of 11 new residential lots of the Kilkenny Heights II subdivision subject to the following conditions:

1. Technical approval of the Engineering Dept.;
2. The sewer line is installed in substantial conformance with the design plans;
3. Payment of the following charges will be due at the time of connection, the rates for which will be in effect until June 30, 2021:
 - a. Connection Charge in the amount of \$1,225.00 for each connecting property;

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- b. Capacity Charge in the amount in an amount of \$2,708.00 multiplied by the EDU value of each connected property.

The motion was made by Mr. Toby Lewis and seconded by Mr. Stephen Wagner.
The motion carried unanimously.

2. Barry Equipment, 1608 John Fitch Blvd. – Approval Change in Use

Mr. Daniel Jameson, Project Manager of Design Professionals, Inc. presented the application. Included with the Agenda packet was a narrative report for this project (see Exhibit B). Mr. Jameson was seeking approval to add an exterior underground oil/grit separator for a 5,000 sq. building addition with floor drains at 1608 John Fitch Boulevard. There are no proposed bathrooms for this addition, said Mr. Jameson.

Motion to approve the installation of an exterior underground oil/grit separator for a 5,000 SF building addition at 1608 John Fitch Blvd subject to the following conditions:

- 1. Technical approval of the Engineering Dept.;
- 2. The installation is in substantial conformance with the design plans

The motion was made by Mr. Stephen Wagner and seconded by Mr. Erik Dabrowski.

Mr. Tony Manfre explained that there's not going to be any modifications to the existing water meter, therefore, he explained to Mr. Jameson that if the applicant decides to increase the size of the water meter there won't be capacity charge due. Also, there won't be any connection charge because they are connecting to an existing lateral on site. If the design plans change and they have to tap into the public sewer line, then there will be a connection charge due. Mr. Jameson confirmed that there's no proposed modifications to the water meter size; they are going to use the existing 1" water meter size and they'll confirm that information before they make the connection. There were no other questions or comments on this matter.
The motion carried unanimously.

3. WPCA Annual Report FY2019/2020 (Review and Approve)

With the Agenda, a copy of the WPCA Annual Report FY 2019/2020 was included for review and approval (see Exhibit C). Mr. Manfre explained that this is a report that gets submitted to the Town Manger's office every year. It's an update on each department's accomplishments in the last fiscal year. Once approved by the Authority it will be submitted to the Town Manger's office.

Motion was made to approve the annual report as presented.

The motion was made by Mr. Stephen Wagner and seconded by Mr. Toby Lewis. The motion carried unanimously.

**WATER POLLUTION CONTROL AUTHORITY
TOWN OF SOUTH WINDSOR**

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**DRAFT MINUTES
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**TUESDAY, NOVEMBER 4, 2020
7:00 P.M.**

4. WPCA Calendar for 2021 (Review and Approve)

With the Agenda, a copy of the WPCA Calendar for 2021 was included for review and approval (see Exhibit D). Mr. Tony Manfre explained that the proposed dates are a preliminary schedule of rooms and is subject to change due to COVID19.

Motion was made to approve the calendar as presented.

The motion was made by Mr. Toby Lewis and seconded by Mr. Erik Dabrowski. The motion carried unanimously.

D. Communications and Reports

1. Superintendent Report

Included with the Agenda was a report from Mr. Tony Manfre, Superintendent of Pollution Control (see Exhibit E). Mr. Tony Manfre briefly discussed each item on his report.

Mr. Stephen Wagner reported on the virtual net metering project, Platt Hill project. He explained that due to its size, the project requires approval by the CT Siting Council which reviewed the project and has concerns about the wetlands presentation; consequently they did not approved it, and therefore, the project is delayed. Considering its contribution to the Pollution Control budget the WPCA needs to assume that it's going to be delayed substantially from what was expected. Chairman Ruby thanked Mr. Wagner for the information and asked Mr. Manfre to pursue this matter and make any adjustments to the budget that are necessary.

E. Public Participation (Items not on the agenda)

None

F. Bills, Change Orders, Disbursements

None

G. Unfinished Business

None

H. Executive Session

None

I. Adjournment

Motion was made to adjourn the meeting at 7:24 p.m.

The motion was made by Mr. Toby Lewis and seconded by Mr. Erik Dabrowski.
The motion carried unanimously.

Respectfully submitted,

Ether Diaz, Recording Secretary

MANNARINO BUILDERS, INC.

October 19, 2020

Town of South Windsor
WPCA
Anthony Manfre
1540 Sullivan Avenue
South Windsor, Ct. 06074

Re: Kilkenny Heights II - P&Z App 20-02P

Dear Mr. Manfre,

As requested, we have provided a short narrative of our newly approved subdivision as it relates to the connection of the sewer to the town owned system.

1. We expect the homes to be 3 or 4 bedrooms with 2 ½ to 3 full baths with an approximate size of 2500 sf to 3000 sf.
2. There are 11 new lots # 1-11. Lot # 12 is an existing lot that was reduced in size to create the approved Open Space Subdivision. It presently has a lateral on site.
3. The main sewer line will begin at station 1225 and extend to Abbe Road station 2272 with a new manhole in Abbe road to complete the final connection. The main line will consist of 1,047' of 8" PVC SDR- 35 with 11 laterals to service the new lots.
4. There are 4 manholes in the new roadway and one new manhole at the intersection of Abbe Road and Maskel Road Extension.
5. Manhole # 6 and # 5 are approximately 10' deep and the balance pf the manholes are 8' or less deep. Except for a small section most of the pitch is no less than 1.96 %.

We look forward to meeting with the commission. If you have any questions or need more information, please contact me.

Sincerely,

Robert Mannarino
Mannarino Builders, Inc.
860-416-6811
rob@mannarinobuilders.com



Exhibit B

P.O. BOX 1167
21 JEFFREY DRIVE
SOUTH WINDSOR, CT 06074
PHONE: 860.291.8755
FAX: 860.291.8757
www.designprofessionalsinc.com

CIVIL & TRAFFIC ENGINEERS / LAND SURVEYORS / PLANNERS / LANDSCAPE ARCHITECTS
Serving Connecticut, Massachusetts, & Rhode Island

October 14, 2020

Mr. Anthony Manfre, Superintendent of Pollution Control
Town of South Windsor
1540 Sullivan Avenue
South Windsor, CT 06074

Re: WPCA Application for Existing Commercial Sewer with Increased Flow Rate
Barry Equipment Company, Inc.
1608 John Fitch Boulevard
South Windsor, CT

Dear Mr. Manfre,

Design Professionals, Inc. has been engaged to provide engineering services for a request to add an exterior underground oil/grit separator for a 5,000 SF building addition with floor drains at 1608 John Fitch Boulevard, as approved by the IWA and PZC. This separator will connect to the existing sanitary lateral on site, which ultimately connects into the sewer main in the northbound lane of John Fitch Boulevard. The location of the separator and proposed tie-in points can be found on the enclosed utility plans.

Sanitary design flows for the proposed total building area were based on Section 4.B, Table 4 of the Connecticut Public Health Code. The expected sanitary flow is 948 GPD, considering a maximum of 12 employees total working for the facility and 7,080 SF of industrial building use between the existing building and proposed addition.

A previous assessment was completed for the property and we ask that the capacity charge be based on one (1) existing water meter at a size of 1" (size to be field verified prior to installing sanitary tie-in to the existing lateral).

Please feel free to contact us with any questions or comments.

Regards,

DESIGN PROFESSIONALS, INC.

Daniel H. Jameson, P.E.
Project Manager

POLLUTION CONTROL FISCAL YEAR 2019-2020 REPORT

THE DIVISION OF WATER POLLUTION CONTROL is responsible for the collection, treatment, and discharge of wastewater. Activities include: wastewater treatment, sludge disposal, laboratory analysis, sewer line cleaning, inspection and repair, as well as treatment plant and pump station maintenance. This Division also assists the Parks & Recreation Department for the mechanical maintenance of the Veteran's Memorial Park swimming pool pump and filtration system.

During the past year, the Division treated 908.7 million gallons of wastewater at a treatment efficiency of 99% Biochemical Oxygen Demand, 99% Total Suspended Solids and discharging an average of 93 pounds of nitrogen per day. The Town is required to maintain a treatment efficiency of 85% and discharge no more than 106 pounds of nitrogen per day under the current discharge permit issued by the Connecticut Department of Energy and Environmental Protection (DEEP). In treating the wastewater, 808.13 dry tons of solids were removed and transported to the Hartford Metropolitan District Facility (MDC) for final processing in accordance with the Town's participation in a cooperative regional sludge management program. Wastewater service is provided to 8,493 residences and 353 industrial and commercial businesses in South Windsor and Manchester. Service is provided to out of town properties in accordance with the provisions of inter-town sewer agreements. Through such agreements communities are benefited by limiting the number of expensive pump stations which would otherwise have to be constructed and operated.

This year we began the selection process for a design engineering firm to assist with the upgrade of the Clark Street, Benedict Drive and Pleasant Valley Pump Stations. Construction is anticipated to begin in the spring of 2022. The Water Pollution Control Authority (WPCA) is actively seeking DEEP Clean Water Fund loans to finance the project. The Clean Water Fund loan offers a favorable 2% interest rate over 20 years. In order to qualify for the loan a quality base selection process was required for the selection of the project engineer. This process was completed and the appropriate documentation has been submitted to DEEP for review and approval to move the projects forward.

With the help of the Streets Department our team was able to complete the reconstruction of the treatment plant's odor control biofilter system. The biofilter is an odor control process that utilizes moist organic materials to adsorb and then biologically degrade odorous compounds. The media used is a combination of woodchips and the Town's leaf compost with a life expectancy of 4-5 years. We anticipated the reconstruction of the media through a private contractor to take 5 days and cost \$60,000. With the coordinated efforts of both the WPC and Street Department staff the project was completed in little more than 3 days at a cost of \$12,000.



The spent media being removed from the biofilter.

Sanitary sewers are an essential part of the evolution of the Town. We continue to see growth in the commercial and industrial sectors as more and more businesses are attracted to the area. The I-291 Corridor on Ellington Road is an example of this. In order to accommodate the future wastewater discharge from this developable land Wright-Pierce was hired to design a sanitary sewer extension. Construction was completed in October 2020 and was entirely funded through a grant from the Small Town Economic Assistance Program (STEAP). We are working closely

with the Department of Economic Community Development to ensure the grant funds are properly used.

WATER POLLUTION CONTROL AUTHORITY - The Water Pollution Control Authority (WPCA) established in 1966 was originally known as the Sewer Commission. The Authority is made up of seven (7) members and two (2) alternates appointed by the Town Council for staggered terms of four (4) years. Its members are citizens of the Town who volunteer their time to oversee and implement policies created by the Authority to protect the operation of the sewerage system, the environment and ultimately public health. The Authority authorizes the annual budget, levies benefit assessments, establishes fair and reasonable sewer user charges, approves connections or expansions and applies for state and federal funds as authorized by the Connecticut General Statutes, Chapter 103 and the Town of South Windsor Ordinances 103 and 150.

The Water Pollution Control Authority is responsible for the proper functioning and continuous operation of South Windsor's sanitary sewage system which is essential for public health and safety, economic development, environmental protection, and the quality of life for those living and working in our Town. The operation and maintenance of the wastewater treatment plant and collection system is funded entirely through sewer user fees. Authority members establish fair and prudent fiscal policies to ensure adequate funding for proper maintenance, upgrade, repair and replacement of the system's components. Planning for future needs of this complex and widespread system entails a degree of unavoidable uncertainty, including, exposure to unforeseen natural events, accidents, revenue fluctuations, and unplanned facility repair, maintenance and improvement needs as the infrastructure ages.

The Water Pollution Control Authority set the Fiscal Year 2019-2020 operating budget at \$5.3 million dollars. The Authority in recent years has been focusing attention on proactive measures to rehabilitate the collection system infrastructure and meeting reserve funding goals to ensure the stabilization of sewer user fees. This past fiscal year \$935,000 was budgeted for capital improvement projects; as a part of this budget \$845,000 was earmarked for relining deteriorating sewer pipe. Relining pipe is a trenchless technology that does not require excavation making it a cost-effective rehabilitation method.

The WPCA, per the WPCA Rules and Regulations, maintains a Reserve Fund made up of restricted funds for specific purposes which include an Operating Reserve equal to a three-month reserve of the operation budget used to offset variations in revenue and expenditures and a Replacement Reserve equal to two percent of the Pollution Abatement Facility Asset Value. At the completion of Fiscal Year 2019-2020 the Operating Reserve funding goals were met, however, despite a significant budgetary contribution of \$390,000 to the Replacement Reserve the account remains underfunded by 56% of the budgetary goal.

In 2015 the WPCA approved the implementation of the sewer user charge discount program for qualified residents. A qualified resident is a residential sewer user who is eligible for property tax relief under the State of Connecticut Qualifying Income for the Elderly and Totally Disabled Tax Relief Program. During fiscal year 2019-2020 191 residents participated in the program resulting in \$18,861.75 in discounted residential fees.

Residents are able to apply for the sewer charge discount program from February 1st through May 15th, the same time they apply for the Town's Property Tax Relief Program through the Human Services Department.

During the Fiscal Year 2019-2020, there were 44 new residential connections and the Water Pollution Control Authority approved 3 Commercial/Industrial connections.


The W.P.C.A. continues to work together with other Boards and Commissions in cooperative efforts to meet Town Strategic Plan goals and objectives.

Thomas Ruby, *Chairperson*

DRAFT

Memorandum

TO: Water Pollution Control Authority
Bonnie Armstrong, Town Clerk

FROM:  Ether A. Diaz, WPCA Recording Secretary

RE: WPCA Meetings Schedule for Calendar Year 2021

DATE: October 30, 2020

The following schedule lists the regular meetings of the Water Pollution Control Authority for calendar year 2021. The April 6 meeting is scheduled to be held at the South Windsor Treatment Plant, 1 Vibert Road; all other meetings will be held in the Town Hall, Madden Room at 7:00 p.m.

January 5, Madden Room
February 2, Madden Room
March 2, Madden Room
April 6, Treatment Plant, 1 Vibert Road
May 4, Madden Room
June 1, Madden Room
July - no meeting
August -- no meeting
September 7, Madden Room
October 5, Madden Room
Wednesday, November 3, Madden Room
December 7, Madden Room

WPCA COMMUNICATIONS AND REPORTS

November 4, 2020

The following is a monthly report from the Superintendent of Pollution Control as an appendix to the Water Pollution Control Authority meeting.

General Information

Covid-19 Measures

With the increased positive test results in Hartford County the Town Manager is implementing precautions to prevent the risk of exposure. The treatment plant team has continued to operate on staggered shifts. The team assigned to collection system maintenance arrives 30 minutes prior to the treatment plant team. This has allowed us minimize exposure in shared spaces such as the locker rooms.

Miscellaneous Industrial User General Permits

In January of 2019 the Connecticut DEEP had planned on updating their Miscellaneous Industrial User General Permit (MIU GP) and shifting the responsibility of administering this permit from their department to the Publicly Owned Treatment Works of municipalities all across the state. As this represented a significant workload increase to Wastewater Treatment Plant managers a petition to go to public hearing on this issue was started by Sally Keating of the MDC. Municipalities across the state took notice thanks to Sally and meetings were held regarding this shift in responsibility and what it would mean to those in our field.

After a number of meetings with a large group of municipal wastewater managers, it was determined that a small group of utilities should enter into negotiations with DEEP on the terms of this permit if any significant progress were to be made. Jeff Lemay, our Plant Supervisor, volunteered to have a direct hand in what this would look like for South Windsor and municipalities as a whole moving forward.

This process began in July of 2019 and has recently been completed. It was an arduous process but the final permit is one that gives us a better view of the industrial users in our town and allows us to manage their discharges more efficiently. It also gives us the flexibility to not have to spend a lot of time dealing with small scale dischargers that have a minimal impact on our treatment capabilities.

Treatment Plant and Collection Systems

Treatment Plant

Process

TREATMENT PLANT	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	AVERAGE
AVG FLOW (MGD)	2.11	2.21	2.93	2.84	2.82	2.74	2.93	2.70	2.19	2.10	2.04	1.85	2.46
BOD REMOVAL	98.0%	99.0%	98.0%	99.0%	99.0%	99.0%	97.0%	98.0%	99.0%	98.8%	99.1%	98.8%	98.6%
TSS REMOVAL	98.0%	99.0%	99.0%	99.0%	99.0%	99.0%	98.0%	98.0%	99.0%	98.9%	99.0%	98.6%	98.7%
NITROGEN LBS. (106 LBS. LIMIT)	81	86	103	104	87	96	126	108	82	95	84	80	94

Maintenance

- Inspection and Repair of Secondary Clarifiers 3 and 4. Clarifier 4 was out of balance and without the efforts of our crew to reposition the structure we could have suffered significant damage to this expensive asset.
- Addition of 2 expansion tanks and recirculation pump to admin building domestic water system. The expansion tanks will smooth out the operation and greatly increase the life span of this system. The recirculation pump will increase the efficiency of our hot water system and provide a significant energy savings. This was a huge effort taken on by Mike Romejko and Mike Wood and it saved us around \$6000 by doing the work in house.

Collection System

COLLECTION SYSTEM	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	TOTAL FT	TOTAL MI
CCTV (FEET)										23,128	23,724	58,045	104,897	19.9
Contracted CCTV										0	0	13,744	13,744	2.6
CLEANING (FEET)										27,458	25,301	65,099	117,858	22.3

- Continued to clean and CCTV sewer lines (over 2 miles in each category).
- Removal of defective hydraulic pump on combination truck.
- Training in CIPP (Cured in Place Pipe) inspection through Wright – Pierce. Performing these inspections ourselves will save a lot of money on the upcoming Chapel Road Pipe Lining Project.

Capital Improvement Projects Update

Quality Based Selection for Engineering Services – Pump Station Upgrades

- The draft scope and fees for the project design have been submitted to DEEP for review and approval
 - There is a 90 day minimum review period
 - Draft agreement was submitted to DEEP June 23, 2020

- Additional documentation has been requested and submitted for DEEP review

Next Steps:

- *Execute agreement upon DEEP approval*
- *Project design phase (est. 32 weeks)*
- *Submit design to DEEP for review and approval (min. 90 day review)*

Chapel Road Phase 2

- Preconstruction meeting was held October 20, 2020
- Notice to Proceed was issued for November 1, 2020
- Pipe segments will be cleaned while lining material is ordered
- Material will take 3-4 weeks to be delivered

Ellington Road Sewer Extension Design

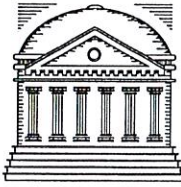
- Substantial completion was met October 1st
- Paper work for Department of Economic Community Development has been submitted for project reimbursement

Collection of Sewer User Fees and Delinquent Accounts

TaxServ Collection Report

Please see attached report.

Respectfully submitted by: Tony Manfre, Superintendent of Pollution Control



TAXSERV CAPITAL SERVICES, LLC

MUNICIPAL TAX SERVICES

21 Oak Street, Suite 301

Hartford, CT 06106

TELEPHONE (860) 724-9100 ♦ FACSIMILE (860) 727-1080

E-MAIL: taxserv@taxserv.com

Monthly Collections Report for September 2020

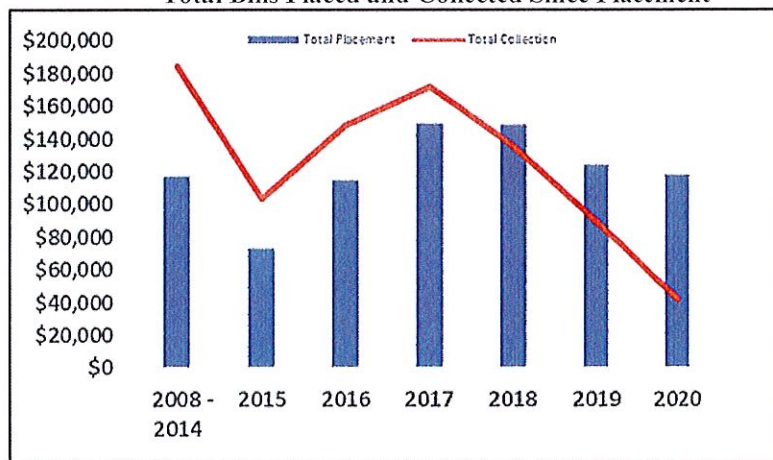
The following is the collection report for September 2020 for TaxServ Capital Services, LLC ("TaxServ") placed accounts. Should you have any questions, please contact Maria Thomas at (561) 799-9626 Ext 303, mthomas@taxserv.com

Collected by	Principal	Interest	Costs of Collection	Net Tax Collected	Collection Fee	Total Collected
South Windsor	\$3,181.26	\$677.54	\$203.93	\$4,062.73	\$596.84	\$4,659.57
TaxServ	\$733.23	\$88.47	\$0.00	\$821.70	\$115.67	\$937.37
Grand Total	\$3,914.49	\$766.01	\$203.93	\$4,884.43	\$712.51	\$5,596.94

Total Bills Placed and Collected

GL Year	Initial Principal Balance	Placement Date	Principal Collection Total	Coll Rate	Current Principal Due	Total Collection Total (Prin, Int, Costs)	Current Balance Due (Prin, Int, Costs)
2008 - 2014	\$117,495.88	May-17	\$89,855.96	76.48%	\$24,465.37	\$184,046.22	\$61,679.38
2015	\$72,955.78	May-17	\$62,282.15	85.37%	\$11,644.74	\$103,637.35	\$24,598.36
2016	\$114,760.65	May-17	\$99,124.03	86.37%	\$15,378.19	\$148,578.73	\$29,903.64
2017	\$149,664.43	May-17	\$128,784.32	86.05%	\$20,440.34	\$172,051.73	\$35,862.87
2018	\$148,629.66	Feb-18	\$106,237.89	71.48%	\$41,710.85	\$135,307.52	\$66,222.27
2019	\$124,074.28	Apr-19	\$69,540.54	56.05%	\$55,226.43	\$88,959.44	\$77,960.59
2020	\$117,923.11	Apr-20	\$36,862.08	31.26%	\$88,862.18	\$41,904.68	\$110,609.94
Total	\$845,503.79		\$592,686.97	70.10%	\$257,728.10	\$874,485.67	\$406,837.05

Total Bills Placed and Collected Since Placement



Summary of total number of attempts to collect for both Outstanding and Redeemed Accounts.
Please see Schedule B for complete detail.

Description	September 2020 Count of Attempts	Total Count of Attempts	Average of Total Count of Attempts
Outstanding	0	1,950	8
Redeemed	0	2,016	5
Grand Total	0	3,966	6