Refunds of Excess Payments:

In accordance with Sec. 12-128 and 12-129 of Connecticut General Statutes our office refunds payments made in excess of the amount billed according to standard procedures as outlined below.

- A written application form must be requested and signed by the taxpayer.
- A refund will be issued for accounts that have requested a refund and are not delinquent on other accounts in the same name(s).
- Refund requests are not processed for payment during July and January.
- Refund checks will be issued six to eight weeks from receipt as the Collector of Revenue presents them to Council for approval upon review.

Escrow Accounts:

A refund is issued to the last person/firm/escrow agent that made payment on an account. For example, if a taxpayer paid in December 2018, and his or her escrow agent subsequently also paid the same bill, the refund request and subsequent refund would be issued to the escrow agent, as that is the payment that 'overpaid' the account.

Please contact a staff member for more information, taxcollector@southwindsor.org or 860-644-2511 ext. 320.