

Refunds of Excess Payments:

In accordance with Sec. 12-128 and 12-129 of Connecticut General Statutes our office refunds payments made in excess of the amount billed according to standard procedures as outlined below.

- A written application form must be requested and signed by the taxpayer.
- A refund will be issued for accounts that have requested a refund and are not delinquent on other accounts in the same name(s).
- Refund requests are not processed for payment during July, January, and August.
- Refund checks will be issued six to eight weeks from receipt as the Collector of Revenue presents them to Town Council for approval upon review.

Escrow Accounts:

A refund is issued to the last person/firm/escrow agent that made payment on an account. For example, if a taxpayer paid in December 2018, and his or her escrow agent subsequently also paid the same bill later that month, the refund request and subsequent refund would be issued to **the escrow agent**, as that is the payment that 'overpaid' the account.

Please contact a staff member for more information, taxcollector@southwindsor.org or 860-644-2511 ext. 2321.