

## Inclement Weather Policy

Your safety is our top priority! If South Windsor schools are closed due to inclement weather, transportation will be cancelled. The following sources will have weather related schedule changes: WTIC AM 1080, WTIC FM 96.5, or watch WFSB TV Channel 3, NBC 30 or FOX.

We will make every effort to pick you up on time, but traffic, weather or other delays may sometimes result in an unavoidable late pick-up.

## Reminders

- ◆ Call between 8:00 AM and 3:00 PM to schedule transportation
- ◆ Call 48 hours in advance for all rides including medical rides
- ◆ Call to cancel if your plans change
- ◆ Have your information ready when you call
- ◆ Be ready when the bus arrives
- ◆ Allow for delays
- ◆ Lunch and bus signups are separate. To sign up for lunch, please call 860-648-6361 ext. 3328

Please do not hesitate to call us with questions!

860-648-6361  
ext. 3310

## Other Transportation

We provide transportation to the MARC workshop in Manchester. The driver leaves the center at **7:30 AM** for drop-off in Manchester. The afternoon pick up is at **2:00 PM**.

**F.I.S.H.:** The local **volunteer** organization known as **F.I.S.H. 860-647-3609** is able to provide transportation to medical appointments in the Greater Hartford Area. All rides are dependent upon a volunteer being available. Please note that F.I.S.H. is not able to accommodate wheelchairs.

**ADA (Americans with Disabilities Act) Transportation** is available for people with disabilities who live within 3/4 of a mile of a bus stop but are unable to use the regular public transportation system. Call 860-724-5340 for info or an application. Cost is \$3 each way.

**Freedom Rides:** pre-paid taxi voucher card at a 50% reduced rate **to those enrolled in the ADA program**. Vouchers can be used for taxi trips that go beyond the ADA service area and during times that ADA is not available. Call Yellow Cab at 860-666-6666. To enroll in ADA, call 860-724-5340.

**Nutmeg Senior Rides** is a membership riding program available throughout South Windsor and surrounding towns 24 hours a day, 7 days a week. For information, call 860-758-7833.

**American Cancer Society** offers transportation to cancer related medical appointments (minimum 3 days notice required). Call 1-800-227-2345.

**Title 19 Medical Transportation** is available for those on Medicaid. Call 888-743-3112, 24 hours in advance to schedule a ride.

Revised March 2019



## Town of South Windsor Senior and Disabled Transportation



150 Nevers Road  
South Windsor

Call Cindy Malone  
Transportation Coordinator

860-648-6361  
ext. 3310



## South Windsor Senior and Disabled Transportation

This service is for residents age 60 years or older; or who are under age 60 and on Social Security Disability. Our service is curb to curb. Passengers must be able to reach the bus independently. Drivers are not allowed to go into homes or apartments.

### To Schedule transportation call 860-648-6361 Ext. 3310

Our regular hours for scheduling transportation are from 8:00 AM to 3:00 PM Monday-Friday. All transportation requests including medical appointments must be made by 3:00 PM at least two days prior to your ride request. Be prepared to provide the following information when making a transportation reservation.

- ◆ Full name of passenger
- ◆ Passenger's address and phone number
- ◆ Date and time of appointment
- ◆ If doctor's appointment, give doctor's name, address, and phone number

If you are traveling in a wheelchair or other mobility device you must be able to manage independently or bring an adult companion along to assist you.

When scheduling transportation, you will be given an *approximate* pick-up/drop-off time. When you are ready to be transported home please call **860-648-6361 Ext. 3310**.

## Medical Transportation

Medical transportation is provided for routine medical and dialysis appointments **only**. Special procedures such as colonoscopies, stress tests, etc. do not qualify as routine medical appointments. Medical transportation is available in the following towns and appointments must be made between the times specified below:

### Manchester and South Windsor

Monday, Wednesday, Friday 9:30 AM to 3 PM  
Tuesday, Thursday 9:30 AM to 1 PM

### Glastonbury

Wednesdays 1 PM to 3 PM

### Vernon

Wednesday 9:30 AM to 3:00 PM

### Hartford and East Hartford

Monday 9:30 AM to 3:00 PM

*Medical appointments have top priority in the daily scheduling.* Transportation to the Senior Center for programs or any appointments are second, while all other destinations are scheduled thereafter.

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### OUT OF TOWN SHOPPING

#### Vernon Tri-City Plaza: Tuesdays

Pick-ups begin at 8:30 AM. Return trips scheduled for 11:00 AM.

#### Walmart/Buckland Hills Mall: Fridays

Pick-ups begin at 8:30 AM. Return trips scheduled for 12:00 at Walmart; 12:15 at the mall.

#### Quick Trip Shopping: Fridays

**Evergreen Walk, Target, Home Depot, etc.**  
Pick ups begin at 8:30 AM and return around 11/11:15AM and include the following stores: Target, Lowe's, Home Depot, Joanne's, and Evergreen Walk, or other stores in the area. Call staff to inquire about a store!

## Local Transportation

Our buses make regular trips to the Senior Center Monday through Friday.

**EARLY RUN:** Pick-ups begin at **8:30 AM** and arrives at the center around **9:30 AM**

**LUNCH RUN:** Pick-ups begin at **10:00 AM** and arrives at the center around **11:00 AM**

**AFTERNOON RUN:** The driver leaves the center after lunch at **12:30 PM**. The last ride home is no later than **3:00 PM**.

**SENIOR CENTER TRANSPORTATION** is provided each **Wednesday** evening for Setback and the 1st and 3rd **Thursday** for Bingo (see the newsletter for dates). Call at least 48 hours in advance to schedule a ride.

### ERRANDS

**Tuesday, Wednesday, and Thursday:** Each errand consists of one destination. You will be dropped off and picked up at that designated spot only; multiple destinations are not allowed. Pick-ups begin at **8:30 AM**.

Errands include trips to the bank, library, hairdresser, post office, pharmacy, etc. If your errand requires an appointment please do not make it for later than **11:00 AM**. The errand runs **do not** include doctor's appointments or trips to the grocery store.

**The driver will give you an approximate time of pickup for the return ride home.**

### IN TOWN GROCERY SHOPPING:

#### Stop and Shop Plaza and Geissler's

**Wednesday:** Pick-ups begin at **8:30 AM**. Return trip for Stop and Shop scheduled for **10:30 and 11:30 AM** and Geissler's at **11:00 AM**.

**Friday:** Pick-ups begin at **9:30 AM**. Return trip scheduled for **11:30 AM**.

*Please limit the number of shopping bags to no more than three bags.*